

With MyChart, you can get the care you need quickly and easily.

You can also: Save trips to clinic Receive high quality care from your Care Team

Preparing for a Virtual Visit (Video Visit)

Desktop or Laptop

1 Open a web browser (Chrome, Safari, Bing), log into: www.ohsu.edu/mychart.

If new to mychart, select **"Sign up now"**

Sign Up Now

2 If you do not have Zoom installed, download the appropriate app for Windows or macOS

3 Begin PreCheck-in. *This can be completed up to 7 days in advance*

4 Go to **"visits"** icon and tap on **"Appointments and Visits"**



5 Update demographics, insurance, and medication list. To proceed, only select **"Next"**

Next

6 10 minutes before your appointment, tap **"Begin video visit"** icon
A new tab will open to launch a pop up for Zoom

BEGIN VIDEO VISIT

7 Select **"Join with Computer Audio"**

Smartphone or Tablet

1 Go to the App store

For iPad or iPhone, open the Apple App Store:



For Android devices, open the Google play store:



1. Download Zoom App
2. Search Zoom and tap **"install"**
**Only need to download the app once*
3. Find/open Zoom app and allow access to camera & microphone

2

- Open MyChart app
- Sign in with you user ID and password

- Tap **"appointments"** icon
- Tap your scheduled Virtual Visit appointment and begin the PreCheck-in

PRECHECK-IN

- When completed/checked in, see **"join by"** and 10 minutes before scheduled visit, tap "begin visit"

BEGIN VISIT

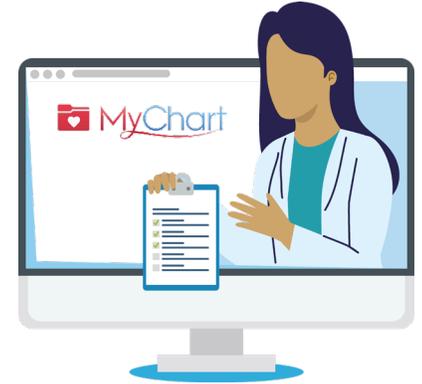
- Tap **"open"** if on an iPhone/iPad or **"join meeting"** if on an Android device.

How to have a successful Virtual Visit

Start with PreCheck-in

Complete the following steps up to seven days in advance:

1. Sign into your MyChart account
2. Select/tap the scheduled appointment
 - You will be asked to do a **PreCheck-in** - See below
3. Review and sign uncompleted documents
 - Tap “Next” – Do not tap finish later – this will exit you from the PreCheck-in



PreCheck-In



Please review and address the following documents. There may be additional documents to sign at the clinic.

[OHSU Notice of Privacy Practices](#)

[Tuality Notice of Privacy Practices](#)

[MCMC Notice of Privacy Practices and Patient Rights](#)

Terms & Conditions

✓ Signed on 12/6/2022



Review

No Surprise Billing Notice

✓ Signed on 12/6/2022



Review

Next

Finish later

Begin your Virtual Visit

4. Once complete tap **submit** and click **begin visit**. You will be directed to the "waiting room"
5. Your doctor will start the visit
6. When you finish your visit, the doctor will close the meeting

