

# OHP now covers more services for children and youth up to age 21



**Oregon Health Plan (OHP) now covers all medically necessary and medically appropriate care for members under age 21.**

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- This includes services that OHP didn't cover before.
  - This health program is called the Early and Periodic Screening, Diagnostic and Treatment (EPSDT) program.
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## **Talk to your child's doctor to see what's needed**

Your child's doctor, specialist, therapist or other medical provider(s) will consider your child's personal needs and medical history to decide what is medically necessary and medically appropriate for your child.

- "Medically necessary" means a treatment required for preventing, diagnosing or treating a condition. It can also mean a treatment required for supporting growth, development and participation in school or work.
- "Medically appropriate" means that the treatment is safe and effective.

## **Your doctor may need to make a request**

For some services, the doctor or provider will need to submit information to your coordinated care organization (CCO) or the Oregon Health Authority (OHA) for approval.

In these cases, the CCO or OHA will review to make decisions about coverage.

## **If care is denied**

If your doctor says "OHP won't cover that," you can ask for a written denial notice. You should always get a written letter from the CCO or OHA/OHP if something is denied.

# OHP also:

## Helps make appointments for services.

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- If you need help getting any kind of appointment, you can talk to someone at OHP. You can call the number on the back of your child's OHP card and ask to speak to a "care coordinator" or "referral coordinator," or:
- If your child is on Open Card (Fee-for-Service) OHP you can call one of these numbers for care coordination:



American Indian/Alaska Native Open Card members:  
Call CareOregon at [844-847-9320](tel:844-847-9320).

All other Open Card members: Call Acentra/Kepro at  
[800-562-4620](tel:800-562-4620).



If your child is enrolled in a CCO, you  
can find the right contact information at  
[oregon.gov/OHA/HSD/OHP/Pages/CCO-Plans.aspx](https://oregon.gov/OHA/HSD/OHP/Pages/CCO-Plans.aspx)

## Covers travel to and from appointments, such as:

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- The cost of rides in an ambulance, bus, taxi, or other vehicle; or
  - Gas mileage for using your own vehicle.
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All children and youth under age 21 who are enrolled in OHP are now part of this program. This includes those who enrolled through Healthier Oregon.



You can find  
out more at

[Oregon.gov/EPSTDT](https://Oregon.gov/EPSTDT)



**KeepCovered.Oregon.gov**

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