

Supporting Families: Navigating Care and Services for Children with Special Health Needs

An online course for Community Health Workers and other professionals serving children and families

One in five Oregon children and youth experiences special health needs. They may have physical, developmental, social-emotional, or mental health conditions. These children and their families often rely on many community services.

This course provides the fundamentals of partnering with families so they can get what they need for their children's health and development. The content is applicable to any family in need of extra support for their children.

The course is for:

- Community Health Workers in health care settings, community-based organizations, or schools.
- Care Coordinators new to pediatrics.
- Home visiting program staff.
- Oregon Department of Human Services Case Managers/Service Coordinators.
- Family Navigators or Community Outreach Specialists in Early Learning Hubs or schools.
- Others interested in working with children, youth, and families.

The course includes:

- Overview of pediatric special health care needs and disabilities.
- Overview of major service systems for Oregon children and youth.
- Building families' knowledge, skills, and confidence.
- Family-centered care.
- The role of the Community Health Worker.
- Culturally and linguistically appropriate care.
- Care coordination.
- Interactive activities and case scenarios.



This online course provides dozens of practical strategies to help families. A downloadable resource guide is included.

COST: \$175 (\$120 for people living in rural/frontier areas*)

DATE: Self-paced

CONTINUING EDUCATION CREDITS: 12 hours

PREREQUISITES: None

REGISTRATION:

[Supporting Families: Navigating Care and Services for Children with Special Health Needs](#)

Course developed by the [Oregon Center for Children and Youth with Special Health Needs](#).

For more information: occyshn@ohsu.edu

*Rural/frontier counties: Baker, Clatsop, Coos, Crook, Curry, Douglas, Gilliam, Grant, Harney, Hood River, Jefferson, Klamath, Lake, Lincoln, Malheur, Morrow, Sherman, Tillamook, Umatilla, Union, Wallowa, Wasco, Wheeler