



OREGON
HEALTH
AUTHORITY

**Medicaid 1115 Waiver
Health-Related Social Needs (HRSN)
41st Annual Oregon Rural Health Conference**

Agenda

- 1 | **HRSN: What it are Health Related Social Needs?**
- 2 | **What are HRSN benefits + Who is Eligible?**
- 3 | **What is the HRSN Process Flow?**
- 4 | **Discussion + Q&A**



What is the Oregon Health Plan?

Medicaid

Medicaid is the nation's public health insurance program for families. In Oregon we call it the Oregon Health Plan (OHP).

Oregon Health Plan

The Oregon Health Plan (OHP) is free health coverage available to individuals – children, teens, and adults – who live in Oregon and meet income and other criteria. You can apply for OHP at any time during the year.



OHP is implemented via CCOs and Open Card

Coordinated Care Organization

The Oregon Health Authority contracts with 16 CCOs to provide healthcare coverage for the Oregon Health Plan. CCOs network with healthcare providers. CCOs are regionally based.

Open Card (also known as Fee for Service or FFS)

Open Card is OHP covered by the Oregon Health Authority (OHA). When a member *isn't enrolled in a CCO*, they're an Open Card member. OHA pays for their care directly. Open Card is a statewide program.

What are Health-Related Social Needs?

Health-Related Social Needs (HRSNs) are social and economic needs that affect people's ability to stay healthy and well. Eligible OHP members may get services to address these needs as **a new OHP benefit**.

HRSN Benefits include:

- Climate Supports
- Housing Supports
- Outreach & Engagement Services
- Coming in 2025: Nutrition Supports



Implementation Timeline

HRSN services will start in phases beginning in 2024

○ March 2024

Climate Support
Benefit is live

Outreach &
Engagement
Services are live

○ November 2024

Select Housing
Support Benefit
begins

Expanded Outreach
& Engagement
Services go live

○ 2025

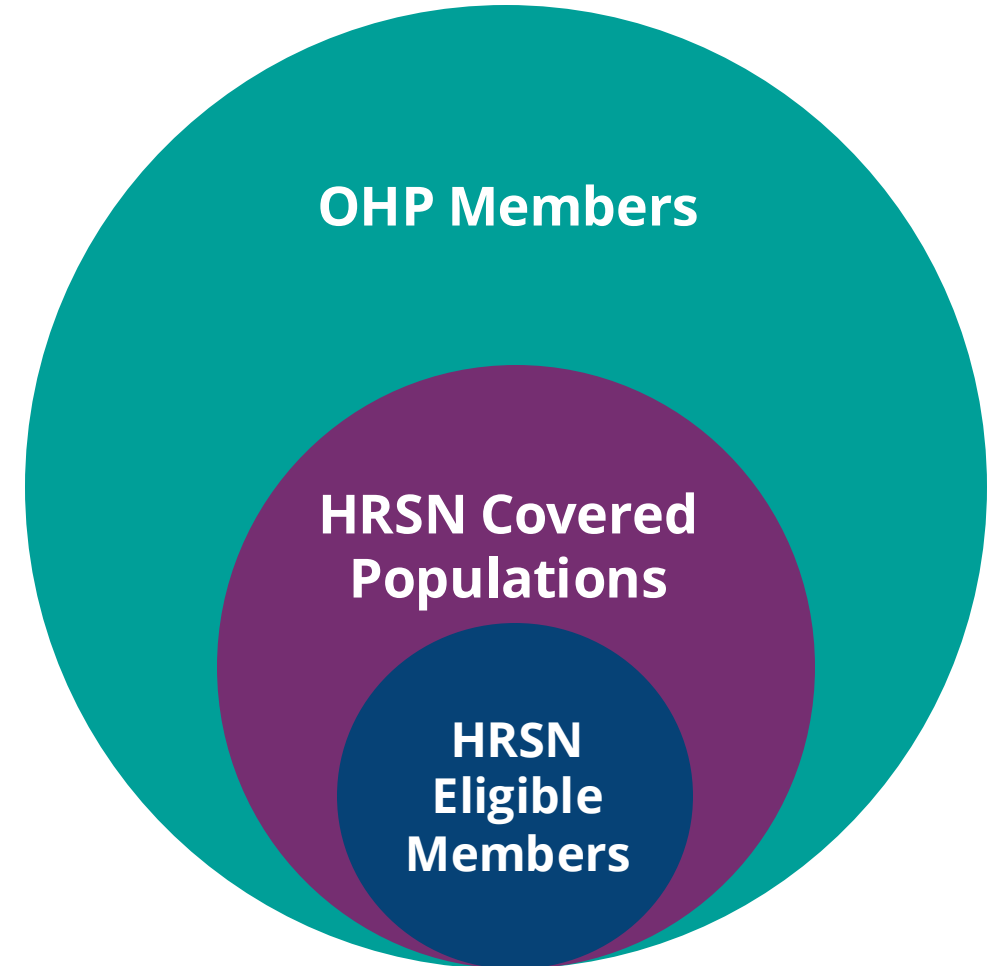
Select Nutrition
services goes live

2026-2027:

Evaluate current
programs and
policies, consider
updates, additional
HRSN Services or
HRSN Covered
Population
expansion

HRSN Benefit Eligibility

To be eligible for any HRSN Benefit, the individual **must be an OHP member** and meet benefit-specific eligibility requirements, including HRSN Covered Population, clinical risk factor, and social risk factor criteria.



Eligibility for HRSN

To be eligible for HRSN, a person needs to:

- 1 Be a current OHP member 
- 2 Be part of an eligible group 
- 3 Have an HRSN clinical risk factor 
- 4 Have a need for services that improves their health and wellbeing (social risk factors)*

Visit the [HRSN provider webpage](#) to learn more.

HRSN Outreach & Engagement Services



HRSN Outreach and Engagement Services

Goal:

- Identify members who may be eligible for HRSN services and help them access those services
- Connect members to additional healthcare and non-healthcare services to address holistic health and well-being needs
- Be readily accessible, culturally specific and responsive

When: Some activities available now, expanded services on November 1, 2024

What: Resource navigation and connections to various services including legal, peer, medical, and more



HRSN Outreach and Engagement (O&E) Activities

The below activities are billable by HRSN Service Providers:

- Engaging Members who may be eligible for HRSN Services
- Identifying and verifying the Member's OHP enrollment (CCO or Open Card)
- Verifying the Member is Presumed HRSN Eligible
- Sending HRSN Requests to the Member's health plan
- Helping Members to gather documents and other requirements for HRSN Services
- Helping Members maintain enrollment in OHP
- Helping Members with securing and maintaining entitlements and benefits, such as TANF, WIC, SNAP, and other federal and state housing programs
- Assisting Members with obtaining identification and other required documentation needed to receive benefits and other supports
- Connecting Members to settings where basic needs can be met, such as access to shower, laundry, shelter, and food
- Helping connect Members to medical, peer, social, educational, legal, and other related services

Eligibility for HRSN O&E

1

Is a Current OHP Member and Part of an Eligible Group

- An adult or youth discharged from an HRSN Eligible Behavioral Health Facility
- An adult or youth released from incarceration
- Involved in the Oregon child welfare system
- Transitioning from Medicaid-only to dual coverage
- At risk of becoming houseless
- HUD Homeless

2

Has an HRSN Clinical Risk Factor

- Complex behavioral health condition
- Developmental disability
- Complex physical health condition
- Needs assistance with Activities of Daily Living/Instrumental Activities of Daily Living or is eligible for Long Term Services and Supports
- Current or past interpersonal violence experience
- Repeated emergency department use
- Repeated crisis encounters
- Currently pregnant or 12 months postpartum and at risk of certain clinical factors
- Less than six years of age and at risk of certain clinical factors
- More than 65 years of age and at risk of certain clinical factors

Not all-inclusive list- any clinical risk factor for climate or housing applies as the O&E clinical risk factor.

3

Additional Eligibility Requirements

Member must need HRSN Outreach & Engagement Services to support their health and wellbeing

HRSN Climate Supports



Climate Supports

Goal: The goal of HRSN Climate Supports is to help keep people safe during extreme weather and wildfire smoke.

When: Available now!

What:

- Air conditioners, heaters, and air filters to provide clean air and healthy temperatures
- Mini fridges to keep certain medication cold
- Portable power supplies to operate medical equipment



HRSN Climate Support Devices



Climate (Launched March 2024) - Devices include:

Air conditioners for heat risks



Air filtration devices to protect against wildfire smoke



Mini fridges for temperature-controlled medications



Portable heaters for winter



Portable power supplies for home medical equipment



Who can receive HRSN climate devices?

To qualify for HRSN benefits, individuals must be a current OHP member AND:

Be in one or more of the eligible groups:

- An adult or youth discharged within the past year from an HRSN Eligible Behavioral Health Facility.
- An adult or youth released within the past year from incarceration.
- Have been involved in the Oregon child welfare system at some point in their life.
- Within the next three months or past nine months, transitioning from Medicaid-only to dual coverage (receiving both Medicaid and Medicare).
- Individuals at risk of becoming homeless.
- Individuals who are HUD homeless
- A young adult, aged 19-20, with Special Healthcare Needs (*starting in 2025*).

In addition to being an OHP member and being part of an eligible group, they also need to meet **additional eligibility criteria depending on which HRSN service they are applying for.**

Eligibility for Climate Devices

1

Is a Current OHP Member and Part of an Eligible Group

- An adult or youth discharged from an HRSN Eligible Behavioral Health Facility.
- An adult or youth released from incarceration.
- Involved in the Oregon child welfare system.
- Transitioning from Medicaid-only to dual coverage.
- At risk of becoming houseless.
- HUD Homeless.

2

Has a Clinical Need for a Specific Climate Device



A health condition that is worsened by heat may qualify for an **air conditioner**.



A health condition that is worsened by cold may qualify for a **portable heater**.



A health condition that is worsened by compromised air quality may qualify for an **air filtration device**.



Individuals at risk of power outages and rely on medical devices like ventilators may qualify for a **portable power supply**.



Individuals at risk rely on medication requiring temperature control may qualify for a **mini fridge**.

3

Additional Eligibility Requirements

- Member must need the climate device to help or prevent their health condition
- Not already have a climate device that meets their needs
- Be able to use the device safely in their non-institutional, primary residence

HRSN Housing Supports Benefit



HRSN Housing Supports

Goal: The goal of HRSN Housing Supports is to help people to stay in their current housing and prevent homelessness

When: Available to some OHP members on November 1, 2024



HRSN Housing Supports Benefit



Housing tenancy sustaining services



Rent for up to six months, including past due amounts



Utility set up and costs for up to six months, including past due amounts



Storage fees



Medically-necessary home accessibility modifications and remediations, such as ramp and grab bar installation, pest control, heavy duty cleaning, and related hotel costs

HRSN Rental Assistance & Tenancy Services

1

OHP Member that is:

Currently housed

Needs support staying housed

Has a lease or written agreement with their landlord

2

At Risk of Becoming Homeless

Has an income that is 30% or less than the area median income in their area

Lacks sufficient resources or support networks to prevent homelessness

3

Has at least one Housing Clinical Risk Factor

- Complex behavioral health condition
- Developmental disability
- Complex physical health condition
- Needs assistance with Activities of Daily Living/Instrumental Activities of Daily Living or is eligible for Long Term Services and Supports
- Current or past interpersonal violence experience
- Repeated emergency department use
- Repeated crisis encounters
- Currently pregnant or 12 months postpartum and at risk of certain clinical factors
- Less than six years of age and at risk of certain clinical factors
- More than 65 years of age and at risk of certain clinical factors

- Area Median Income levels are set by HUD on an annual basis
- Utilities and Storage Fees are only available to OHP Members who receive Rent

HRSN Home Modification & Remediation

1

Is a Current OHP Member and has at least one Housing Clinical Risk Factor

- Complex behavioral health condition
- Developmental disability
- Complex physical health condition
- Needs assistance with Activities of Daily Living/Instrumental Activities of Daily Living or is eligible for Long Term Services and Supports
- Current or past interpersonal violence experience
- Repeated emergency department use
- Repeated crisis encounters
- Currently pregnant or 12 months postpartum and at risk of certain clinical factors
- Less than six years of age and at risk of certain clinical factors
- More than 65 years of age and at risk of certain clinical factors

2

Belongs to an HRSN Covered Population

- Adults and Youth Discharged from an HRSN Eligible Behavioral Health Facility
- Adults and Youth Released from Incarceration
- Individuals currently or previously involved in Oregon's Child Welfare system
- Individuals Transitioning to Dual Medicaid and Medicare Status
- Individuals who meet the At-Risk of Homeless; or
- Young Adults with Special Health Care Needs ages 19 and 20 (starting January 2025)

3

Additional Eligibility Requirements

- Member must need the home modification or remediation to help or prevent their health condition
- Landlord approval is needed before delivery

HRSN Nutrition



High-Level Overview: HRSN Nutrition Services

Nutrition services will support members in accessing needed nutrition resources. They are intended to wraparound existing nutrition assistance programs (such as SNAP and WIC) that members may be receiving to address any remaining gap in need.

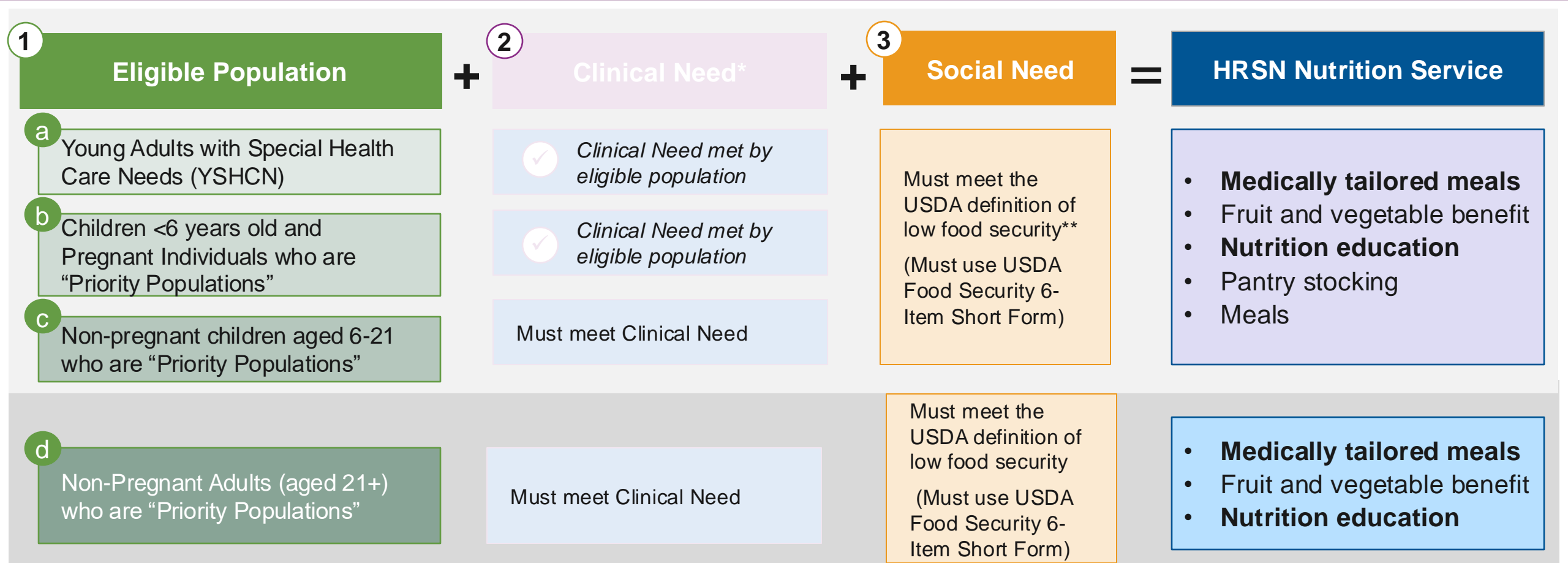
Medically Tailored Meals	Fruit and Vegetable Benefit	Pantry Stocking	Meals	Nutrition Education
<p>This service provides meals tailored to support members with health-related condition(s) for which nutrition supports would improve health outcomes.</p>	<p>This service allows a member to purchase fruits and vegetables from participating food retailers and farms.</p>	<p>This service allows a member to purchase an assortment of foods aimed at promoting improved nutrition for the member.</p>	<p>This service allows a member to purchase prepared hot foods, meal kits or restaurant meals for members who require additional food supports.</p>	<p>This service encompasses a combination of educational strategies designed to motivate and facilitate voluntary adoption of food choices and other food- and nutrition-related behaviors conducive to health and well-being.</p>

Available for up to 6 months, at which time the member may be reassessed for service eligibility

Only available to a subset of the OHA Eligible Population

Eligibility for HRSN Nutrition Benefits

Select populations will be eligible for all HRSN nutrition services while others will only be eligible for a subset of the services.



*Additional clinical eligibility criteria apply for pregnant/postpartum, children less than 6 years of age, and adults 65 years of age or older. These include currently having, having a history of, or being at risk of conditions such as malnutrition or significant life stress, adversity, or trauma.

**See next slide for definition.

Health-Related Social Needs (HRSN) Process



HRSN: The Provider Experience



Step 1

Enroll as an HRSN provider



Step 2

Submit HRSN Request Form for new and existing clients to the CCO or Open Card Program



Step 3

CCO or Open Card Program compiles eligibility documentation, authorizes or denies HRSN Services, and sends a referral to an HRSN Service Provider



Step 4

HRSN Service Provider accepts referral, and provides HRSN Services.



Step 5

Send bill for payment based on each service provided

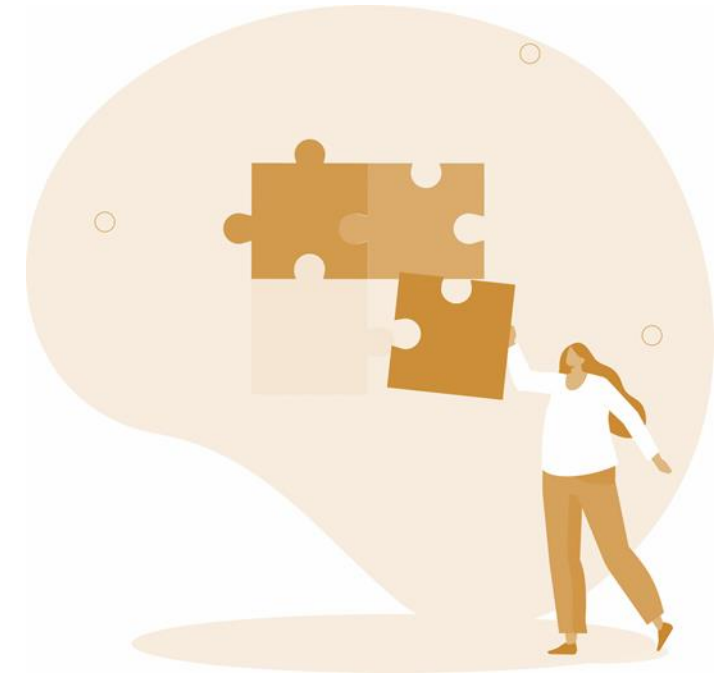
How Can Members Access HRSN?

Members can learn about HRSN Services from their CCO, an HRSN Service Provider, or another community organization.

Members can get support filling out the HRSN Request Form from an HRSN Service Provider, or they can fill out the Form themselves.

HRSN Service Providers can bill HRSN O&E for the time spent filling out the HRSN Request Form and compiling other eligibility/service authorization documentation.

Once the CCO/Open Card authorizes the HRSN Service, the CCO/Open Card will refer the Member to the same HRSN Service Provider that supported them to fill out the Form, unless there is a reason to direct them to another.



Discussion and Q & A



Thank you

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