OFFICE OF CIVIL RIGHTS INVESTIGATIONS AND COMPLIANCE

## Reporting Pathways at OHSU



#### WHAT IS THE OCIC?



- We advise and educate about prohibited discrimination, harassment, retaliation, sexual misconduct, and ADA compliance.
- We investigate reports of discriminatory misconduct with a neutral, fact-finding approach.

### **OUR PURPOSE**

educate • prevention & education prevent • prevention & education listen • confidential advocacy program & confidential intake specialists facilitate alternative resolution investigate • equal opportunity officers remedy directors/VP

## WHAT'S THE WHY?

Creating an effective, respectful learning & working environment

### AGENDA

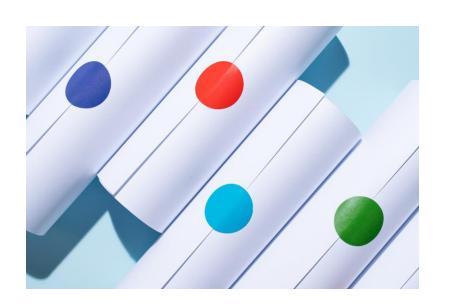
- 1) What to report
- Who is required to report
- 3) How to report

Questions & Resources!



### WHAT TO REPORT

## OCIC: Responsible for DHR Policy



- Discrimination
- Harassment
- Retaliation

Covered by Titles VII & IX and other civil rights statutes

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## WHAT TO REPORT: PROHIBITED ACTIVITIES

#### What is prohibited?

- Discrimination, harassment, retaliation on a protected characteristic
- Sexual harassment, which includes sexual misconduct, sexual assault, domestic violence, dating violence, stalking, and sexual exploitation

For more info, see the DHR Policy

## EXAMPLES OF PROTECTED CHARACTERISTICS

- Race
- Color
- Religion
- National Origin
- Disability
- Citizenship
- Veteran Status
- Age
- Use of Protected Leave
- Use of Worker's Comp

- Sex
- Sexual Orientation
- Gender Identity
- Gender Expression
- Pregnancy or Related Conditions
- Marital or Familial Status
- Ancestry
- Genetic Information (including family medical history)
- Service in Uniformed Services (defined in federal or state law)

\*\*And/or any other status protected by Oregon or Federal law

## Discrimination, Harassment, and Retaliation Policy (03-05-048)

#### **Prohibits any form of misconduct:**

- based on a protected characteristic
- sufficiently severe **or** pervasive
- substantially interferes

## WHO IS REQUIRED TO REPORT

## MANDATORY REPORTERS



#### All OHSU employees must report:

- child abuse
- elder abuse
- abuse of adults with physical or cognitive disabilities
- individuals who present a harm to others

Report to law enforcement or the OR Department of Human Services: 855-503-SAFE (7233), 24/7/365

## REQUIRED REPORTERS

## All employees are required to report instances of:

- discrimination
- harassment
- retaliation
- sexual misconduct

When it relates to a protected characteristic.

This includes what you are told, witness or reasonably suspect.

OHSU Discrimination, Harassment, and Retaliation Policy (03-05-048)

# DUTY TO REPORT & REFER:

When you are told, witness, or suspect prohibited activities, you and OHSU have been **put on notice**.

- When put on notice, university is required to respond.
- Reporting to OCIC ensures compliance with Title IX and ensures support is offered to the impacted person(s) or department(s).

### REPORTING EXCEPTIONS

**Only Exceptions:** Confidential employees or those working in their professional capacity.

## WORKING IN A PROFESSIONAL CAPACITY?



When working in your professional capacity, a report is **not** required.



When not working within your professional capacity, a report **is** required.



## If you think someone might disclose, you can gently interrupt them.

- Let them know you are required to report certain types of conduct.
- Let them know that you cannot maintain confidentiality.

#### IF THEY CHOOSE TO DISCLOSE

Be supportive and believe them, but do not investigate yourself or try to problem solve.

Thank them for trusting you with their experience. Let them know that you will be filing a report on their behalf and that someone will follow up with them.

Let them know that OHSU has many confidential and supportive resources that can be provided to them.



#### CAPE

#### The Confidential Advocacy Program for Employees

**CAPE** provides **confidential support** to OHSU employees with concerns of bias, harassment, discrimination, and/or retaliation related to a **protected characteristic**.

**CAPE** is also a confidential resource for employees experiencing **interpersonal violence** such as stalking, intimate partner violence, sexual harassment, and sexual assault.

CAPE works with employees to think through the safety, legal, health, mental wellness, and workplace support they may need and connect them with resources.

#### CONTACT CAPE

**CONNECT WITH AN ADVOCATE:** 

HERE

or

GENERAL INQUIRIES: HERE ( CAP-E@OHSU.edu )

**LEARN MORE: HERE** 



#### CAPE SUPPORT

- Confidential space to process concerns related to DHR and interpersonal violence, outlining options including supportive resources and reporting channels.
- Systems navigation, resource connection, and ongoing support for people impacted by IPV, including information on protective orders, financial assistance.
- Safety planning to assist with active participation in work responsibilities and OHSU community offerings.
- Supportive partner through the OCIC reporting and investigations process.

### **HOW TO REPORT**

#### WHERE TO REPORT:



#### **Integrity Helpline:**

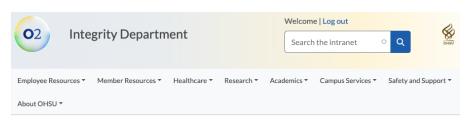
- Report Online or
- <u>877-733-8313</u> (24/7 phone)

## Directly to VP/OCIC & Title IX Coordinator for sex or gender-based discrimination:

Angela Fleischer: titleix@ohsu.edu.

#### **Unsure?**

• Submit through the <u>Integrity</u> <u>Helpline</u> or contact OCIC at <u>ocic@ohsu.edu</u>.



Home / Integrity Department / Central Integrity / Integrity Helpline



#### Integrity Helpline

#### How to report a concern

The OHSU Integrity Helpline (formerly the Integrity Hotline) is accessible 24 hours a day, 7 days a week, and can be reached by either:

- Calling the toll free number: 1-877-733-8313; or
- 2. Submitting a confidential, anonymous report online.

Report a concern

#### Contact us

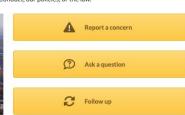






Let us know if you suspect someone at OHSU violated our Code of Conduct, our policies, or the law.





English ~

#### Anyone can use this reporting tool, including:

- · OHSU employees, students, and health care providers
- Patients, volunteers and those doing business with OHSU



If you remember one thing from today, let it be that you submit concerns via the Integrity Helpline.

## MISTREATMENT AND THE PROHIBITION ON BULLYING (POLICY 03-05-060)

- Harmful interpersonal aggression by words or actions that humiliate, degrade, demean, intimidate, and/or threaten an individual or individuals.
- Must be sufficiently pervasive, persistent, and/or severe that a reasonable person would be excluded from participation in or denied the benefits of OHSU's educational, work programs, or activities.
- All employees should also report general workplace conduct and integrity concerns as outlined in the Code of Conduct. \*\*This is managed by Human Resources, not OCIC.\*\*

#### CLARIFICATION



Students are not required to report **unless** someone discloses to them while they are working for OHSU.



All OHSU Members are encouraged to report Discriminatory Misconduct they experience.



to a protected characteristic will be shared with Human Resources, Student Health and Wellness, or another campus partner.

### REMINDER

We handle **discrimination based on protected characteristics**; we don't handle other complaints.

#### Other departments that work on conflict:

Ombuds: Confidential resources for dealing with conflict

<u>Human Resources</u>: Resources including coaching from HRBPs as well as support from the ACC

<u>CWE</u>: Resources on conflict management available, including coaching

### QUESTIONS?



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### RESOURCES

## CONFIDENTIAL RESOURCES





Confidential Advocacy Program for Employees (CAPE)

Employee Assistance Program (EAP)

Employee Mental Health Services (MHS) through Occupational Health

School of Medicine Resident and Faculty Wellness Program



#### **For Students:**

Confidential Advocacy Program (CAP)

Student Health and Wellness



#### For All OHSU Members:

OCIC Confidential Intake Specialists

**Ombuds Services** 

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### **IMPORTANT LINKS:**

- <u>Discrimination</u>, Harassment and Retaliation Policy
- OCIC Website
- Integrity Helpline
- Title IX Info

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- Civil Rights Policies and Resources
- Respect for All Guide

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